

CBS-ROUTINE

Objective

To enhance the CBS/IT skill set of the participants for effective working in branch.

Participation Level:

Scale I to III officers

Programme outline

- ❖ CBS Desktop Familiarization
- ❖ Alternate Delivery Channels - Debit Cards, Credit Cards, ATM, Internet Banking, Mobile Banking
- ❖ EDW , Data Mart and SPSS
- ❖ Loans and Advances Module:
 - Credit operations in Finacle
 - MIS in Loan Accounts- control and monitoring
 - Effective Monitoring of Irregular SASCL & NPA Accounts
 - PNB Score, SME Scoring Model & PNB Trac, CIBIL
- ❖ Extracting MIS from Finacle and using it through MS Excel
- ❖ Fraud Prevention in CBS environment
- ❖ Banking cyber frauds and cyber security: Threats & counter measures including cyber crimes/frauds, awareness and preventions
- ❖ IT Resource Management
- ❖ Using MS Outlook